



APM GROUP

THIS IS TO CERTIFY THAT

Olivier Polloni

HAS PASSED THE

ITIL®

**Intermediate Examination:
Intermediate Lifecycle Stream
Service Operation**

DATE

24 September 2010

REGISTRATION NUMBER

ITIL/042786

CERTIFICATE NUMBER

02347994-01-MVI8

Alan Harpham
APMG Chairman



This certificate remains the property of The APM Group Ltd and shall be returned immediately on request.
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